

Handover : 06-02-2012

Open tickets

- (#78942) GRISU-COMETA-INAF-CT - submission problem on inaf-ce-01.ct.pi2s2.it
- #78938) GRISU-COMETA-INAF-CT - srm-put on inaf-se-01.ct.pi2s2.it not working
- (#78939) INFN-PARMA - SE grid-se2.pr.infn.it not working - now problem seems to be solved - no answer so far
- (#78940) INFN-ROMA2 - SE gridvm03.roma2.infn.it in unstable - wait an answer from site admins
- (#78890) ISMB - bdii unstable - wait upgrade to openldap 2.4 before closing ticket

Closed tickets

- (#78905) INFN-PADOVA - job submission was not working due to BLParser process using all the swap memory

Handover : 2012-02-13

GARR-01-DIR back in production this morning, we are following the situation in #12714

ticket opened:

- #12837 (GGUS 79151) - CIRMMP: CAs to update
- #12838 (GGUS 79152) - GRISU-COMETA-UNICT-DMI: site disappeared (SOLVED)
- #12839 (GGUS 79153) - GRISU-CYBERSAR-CAGLIARI: CAs to update
- #12840 (GGUS 79154) - INFN-MILANO-ATLASC: CAs to update (SOLVED)
- #12841 (GGUS 79155) - INFN-ROMA1-VIRGO: CAs to update
- #12842 (GGUS 79156) - ISMB: CAs to update
- #12843 (GGUS 79157) - SISSA-TRIESTE: CAs to update
- #12844 (GGUS 79158) - SNS-PISA: job submission problems
- #12845 (GGUS 79159) - UNI-PERUGIA: CAs to update
- #12846 (GGUS 79160) - UNI-PERUGIA: CAs to update (SOLVED)

ticket closed:

- #12829 - CNR-PROD-PISA: lfc problems
- #12833 - CNR-PROD-PISA: lfc problems

Handover : 2012-02-20

Tickets opened:

- AREA-BO (GGUS #79357): storage down or not responding
- GRISU-COMETA-UNICT-DMII (GGUS #79228): problems with the job submission. Sent a reply to the site admin
- INFN-LECCE (GGUS #79358): problems with the storage after the reinstallation
- SNS-PISA (GGUS #79334): problems with job submission after CE reinstallation
- INFN-ROMA2 (GGUS #79366): File was not copied to gridvm01.roma2.infn.it. Now Nagios test are ok. Waiting for a reply from the site admin

Tickets closed:

- INFN-TORINO (GGUS #79360): GSI problems with the Myproxy. Site admins fixed the problem

- CNR-PROD-PISA (GGUS #79324): bdii daemon was down or not responding. The daemon has been restarted
- INFN-FERRARA (GGUS #79370): site admin restarted the bdii
- INFN-NAPOLI-ATLAS (GGUS #79359): problems with job submission. There was too much memory used by tomcat. tomcat5 has been restarted

APEL in Downtime - 2012-02-27 to 2012-03-01 https://ggus.eu/ws/ticket_info.php?ticket=79364

Handover : 2012-02-27

Open tickets

- (GGuS #79661) INFN-PADOVA : SRM-Put failure at prod-se-01.pd.infn.it

Closed ticket

- (GGuS #79661) INFN-PADOVA : SRM-Put failure at prod-se-01.pd.infn.it
- (XOOPS #12899) INFN-BARI : lcg-cr failure for theophys VO on storm-se-01.ba.infn.it

A deeper look is needed for the INFN-PADOVA storage (prod-se-01.pd.infn.it) if the problem comes back again. Several tickets have been opened on the same host during this week.

-- AlessandroPaolini - 2012-05-28

This topic: GridOversight > RODRepFeb12

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